

State of Nebraska

Managed Care Auto Assignment Algorithm

If a client was sent an initial enrollment letter more than 45 days ago and no plan of PCP has been chosen, they will go through the auto assignment process. The client will be skipped if any of the following apply:

Waiver
Lock-in provider
Disabled
Ward
Unborn
New born (less than 120 days old)

If the client passes the above checks, auto assignment will look for a previous client and provider relationship within the last two years and attempt to assign the most recent provider. If a previous enrollment was found and the provider is still active with open slots, the client will be assigned to this provider.

If no provider was assigned, auto assignment will group clients by Case Number (first 9 digits of the Medicaid Number) and this group will be assigned the same provider.

A provider can be chosen two different ways.

1. If anyone with the same case number is already assigned to a provider, auto assignment will try to use that provider first. Specialty and age limits must fit everyone in the case. Established client indicator and zip code are not used. If the provider fits everyone in the case being auto assigned, they will be assigned to this provider.

2. If not assigned by first choice, then a search will be done by zip code and specialty type. If all members are age 13 and over, specialty type 01, 08, and 11 will be used. If all members are under age 13, specialty type 01, 08, and 37 will be used. If the case is mixed, only specialty type 01 and 08 will be used. Providers with an established client indicator of "Y" will not be used in this search. If more than one provider is found, the one with most open slots will be used. Auto assignment will also try and keep the numbers auto assigned to each plan equal.

If no provider is found, then they will go to the unable to auto assign report. The enrollment broker (Access Medicaid) contacts the client and manually assigns them to a plan and PCP.

Specialty type definitions:

01 - General Practice
08 - Family Practice
11 - Internal Medicine
37 - Pediatric